

JSK CLAIMS

Compensation Specialists

Re. Getting Back Your Bank Charges

Dear Sir/Madam

Thank you for choosing JSK Claims to help you get back your hard earned money back from your bank/building society. We will battle hard to fight on your behalf and will do our very best to try and secure compensation which could be thousands of pounds.

Over the years, we have put our faith and trust in the banks. We never really expect much in return but instead the banks have shamelessly hit us with excessive charges for the pettiest things. To charge £30.00 for going a £1.00 overdrawn is nothing short of cruel. To charge £25.00 for a returned cheque is simply way over the top but it has been done time and time again.

These charges add up very quickly over a period of 6 years and many people are shocked when they discover how much of their money has gone straight into the banks. Just imagine how you could have spent that money which has been snatched away from you.

By choosing our services you have made the first step in helping us help you get your money back. Our **10% no win no fee** service is the cheapest around and we are committed to working hard to get back your money. We do **not** charge VAT. There are no upfront fees or any hidden charges. If we do not get you any money then you pay us nothing.

In order to help us get started on your claim simply complete the enclosed forms. The **letter of authority** and **client agreement** will enable us to act on your behalf and you can provide your account details on the simple **questionnaire**. We do not need anything else from you so you can sit back and wait for us to do the work and fight for your payout!

Remember, we are regulated by the Ministry of Justice and we are also registered with Data Protection. Your information will remain confidential and will not be passed to any third party without your consent so do not worry. We will keep you fully informed at all times as to how we are progressing with your claim and if we are successful then you can expect your lump sum cheque.

Please complete the forms and send them to the address below. We will work on your claim straightaway. If you wish to discuss anything then please do not hesitate to contact us.

Looking forward to fighting on your behalf.

Yours Sincerely

JSK CLAIMS

JSK Claims Tempo House 15 Falcon Road
London, SW11 2PJ. 0845 463 3806
Regulated by the Ministry of Justice

LETTER OF AUTHORITY

To Whom It May Concern:

I/We hereby authorise JSK CLAIMS to act for me in respect of my complaint.

I/We authorise JSK CLAIMS to obtain information from any party while it is considering this matter as my representative.

Please assist JSK CLAIMS with its enquiries & furnish it on request with copies of any documentation it considers necessary to conclude the matter satisfactorily on my behalf.

I/We particularly request that you accept a photocopied version of this letter as authentic, enabling JSK CLAIMS to keep the original on file and copy it, if needed by other firms.

I/We most particularly request that any telephone discussions, emails or correspondence concerning my case, should be directly with JSK CLAIMS as my representative.

Full Name

Signature Date of Birth

Date

Address

.....

(If account in Joint names)

Full Name

Signature Date of Birth

Date

Address

.....

YOUR CONTACT DETAILS

Name

Address

.....

Email Address

Telephone numbers: Home..... **Work** **Mobile**

Best Times to Call

YOUR BANK & CREDIT CARD DETAILS

Name of Bank

Bank Sort Code

Main Current Account No.

2nd Account No. (if applicable)

Credit Card No.1 (if applicable)

Credit Card No. 2 (if applicable)

Credit Card No. 3 (if applicable)

Name of Credit Card Providers 1)..... 2) 3)
(e.g. Access/Visa etc)

Was this credit card provided by your bank? YES/NO

Approximately how long have you been with your bank?

Approximately how much do you believe you have lost in penalty fees (usually charges of between £20 and £30 per day as a result of going over your overdraft limit or having insufficient funds to meet a direct debit) over the last six years? £.....

If you have kept any bank or credit card statements showing the penalty charges at any time over the last six years please provide us with copies.

If you have had several *different* accounts with the same bank or different credit cards please try and provide us with details of each account and credit card. If you have changed bank accounts in the last 6 years give the details of all banks with whom you have had accounts and the account numbers by filling in this form twice.

We may be able to get your bank to pay out compensation quicker if there are exceptional circumstances affecting your finances. Please let us know if any of the factors below apply to you.

Are you currently facing any sort of financial difficulties? YES/NO

If yes, please circle the one relevant to you.

- a) Loss of Employment
- b) Disability or Serious illness
- c) Imprisonment
- d) Relation Breakdown
- e) Death of a Partner
- f) Starting a lower paid job
- g) Parental care leave
- h) Starting full time education.

BANK/CREDIT CARD CHARGES CLIENT AGREEMENT

1. I hereby authorise JSK CLAIMS to act on my behalf with the aim of obtaining compensation for penalty charges my bank/building society has applied to my bank or credit card accounts in the last 6 years.
2. If the complaint is upheld and the bank/credit card company offers me compensation, JSK CLAIMS will charge 10% (inclusive of VAT) of the total compensation awarded.
3. If JSK CLAIMS fail to obtain any compensation on my behalf then I will not be charged anything.
4. Once an offer of compensation is made, JSK CLAIMS will inform me of the offer and will not accept the offer unless I give them permission to do so
5. If, after JSK CLAIMS has received my instructions to carry out work on my behalf, I receive details of any offer of compensation directly from the bank/building society/credit card company then I shall inform JSK CLAIMS within 7 days of the date of the offer letter.
6. JSK CLAIMS may have to pay a Data Protection fee of £10.00 to obtain any relevant documents from the bank/building society. If my claim is unsuccessful I shall not be obliged to refund this small sum. If my claim is successful then JSK CLAIMS will be entitled to deduct the £10.00 fee from my winnings.
7. JSK CLAIMS reserves the right to cancel this agreement if at any time we do not think your claim is likely to succeed.

I accept the terms and conditions which are attached to this agreement.

JSK Claims is regulated by the Ministry of Justice in respect of regulated claims management activities

Name.....

Signature

Date

TERMS AND CONDITIONS

1. JSK Claims are instructed to act as my/our representative to recover the excessive charges imposed by my bank, credit or store card company
2. I/We agree that no agency other than JSK Claims is currently acting for me/us in the recovery of the surplus bank, credit or store card charges. I/we agree that JSK Claims are appointed as my/our sole representative in this matter.
3. I/We understand that JSK Claims, in law, can only recover bank, credit or store card charges that have arisen during the past six years (five years if located in Scotland.)
4. Should direct communication regarding this matter (including letters, telephone calls, or in person conversations with the bank, credit or store card company's staff members) be entered into with the bank, credit or store card company I/we will report this to JSK Claims within 3 working days from receipt and forward all relevant documentation directly to JSK Claims.
5. JSK Claims will submit all necessary correspondence to the bank, credit or store card company and negotiate with it for the recovery of my/our money. I/We shall not enter into any negotiations with the bank, credit or store card company unless agreed in advance with JSK Claims.
6. I/We understand that should I/we provide any information to JSK Claims which is untrue or misleading that results in an unsuccessful claim that I/we will be liable for all fees and disbursements which will be payable immediately upon receipt of an invoice submitted by JSK Claims. .
7. The fee payable to JSK Claims is 10% (inclusive of VAT) of the compensation recovered. I/We agree that all monies recovered from the bank, credit or store card company shall be paid directly to JSK Claims should the bank so allow.

JSK Claims are authorised by me/us to deduct from the amount recovered from the bank, credit or store card company their 10% success fee before they forward the balance to me/us. JSK Claims will provide a receipted invoice with the settlement to illustrate the amount(s) paid to them.

8. In the event that the bank, credit or store card company pays the settlement directly to me/us or if they reduce any of our debit balances by the settlement amount, then I/we will be liable to pay JSK Claims fee directly to JSK Claims.

I/we agree to notify JSK Claims of any settlement received from the bank, credit or store card company within 7 days of receipt.

- a. JSK Claims will issue an invoice for their services which will be payable within 14 days of its issue date.
 - b. I/We agree not to accept any settlement that is communicated directly to me/us by the bank, credit or store card company without the consent of JSK Claims.
 - c. Should JSK Claims be unable to recover any of my/our bank, credit or store card charges then no fee will be charged.
9. JSK Claims may terminate this agreement at any time if it feels that there are no merits in pursuing my/our claim.
10. I/We can withdraw our instructions for JSK Claims to act on my/our behalf by providing written notice within 14 days of signing the agreement. There will be no charge.
11. If I/We choose to withdraw our instructions for JSK Claims to act on my/our behalf after the expiry of the 14 day period then I/We will be liable to pay JSK Claims admin fee of £250/- .
12. I/We understand that JSK Claims cannot disclose our personal information to anyone else. To this end I/we will be asked to provide security information and agree not to allow a third party to have access to this information.

This agreement is covered by the Jurisdiction of English law and the Courts of England and Wales.